



INDIANA
DEPARTMENT OF
CHILD
SERVICES

DCS Director: Introduction & Priorities

July 31 , 2013

Mary Beth Bonaventura,
Department of Child Services (DCS) Director



DCS Priorities

1. New Child Support System

- Improve the financial well-being of Hoosier children by building an enhanced child-support automated system.

2. Trauma-Informed Care

- Ensure the well-being of Hoosier children by integrating a trauma-informed care approach to our child welfare practice.

3. Recruitment and Retention

- Improve the safety and well-being of Hoosier children by hiring and retaining a qualified, competent, and sustainable workforce.



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Quarterly Data Report & Children's Mental Health Pilot Program

July 31 , 2013

**Lisa Rich, DCS Deputy Director of Services
and Outcomes**



Quarterly Data Report



Quarterly Data Report

- Hotline data
- Child In Need of Services (CHINS) and Informal Adjustments
- CHINS out-of-home placement breakdown
- Sibling placement
- Absence of repeat maltreatment
- Family Case Manager (FCM) turnover
- Child support:
 - Current support collected
 - Paternity establishment
 - Support order establishment
 - Cases paying on arrears



Children's Mental Health Pilot

Background

- Children's mental-health issues:
 - Some children struggle with significant mental-health issues.
 - Their families have difficulty accessing services (generally due to inability to pay).
 - Some families get bounced from agency to agency trying to access services.
 - Other families end up in the child welfare system just to access services, not due to child abuse or neglect.

Background

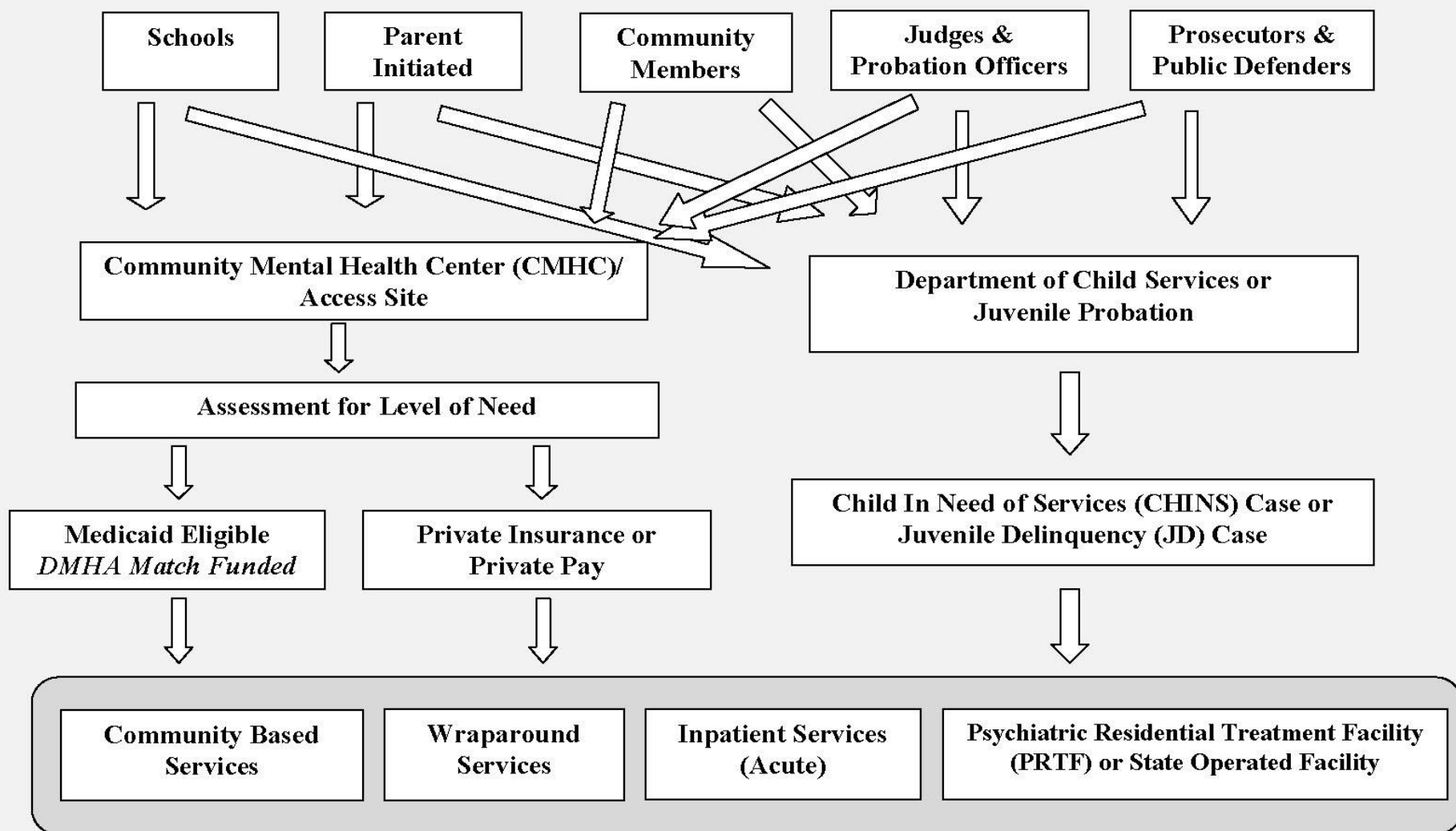
- Finding a solution:
 - DCS and Family & Social Services Administration (FSSA) met to brainstorm solutions.
 - A child should not have to be a CHINS for the sole purpose of accessing services.
 - What is best for families?
 - Need to:
 - Remove agency silos.
 - Keep it simple.
 - Develop multiagency solution.

If this were your family, what would you want?

Existing Services

- Existing children's mental health services:
 - Psychiatric Residential Treatment Facility Transition Waiver (CA-PRTF)
 - Application for State Plan Amendment for 1915i
 - Access Sites
 - Medicaid Rehab Option (MRO)/ Clinic Services
 - Psychiatric Residential Treatment Facility (PRTF)
 - DCS master contracts with Community Mental Health Centers (CMHC)

Current Process: Access to Children's Mental Health Services





Children's Mental Health Pilot

- Solution:
 - DCS funding for families in crisis who cannot afford to access mental health services.
 - Department of Mental Health and Addiction (DMHA) will assist with building statewide Access Sites and service monitoring.
 - State Agency Committee to monitor rollout and brainstorm solutions to any obstacles.
 - Includes representatives from DCS and FSSA.



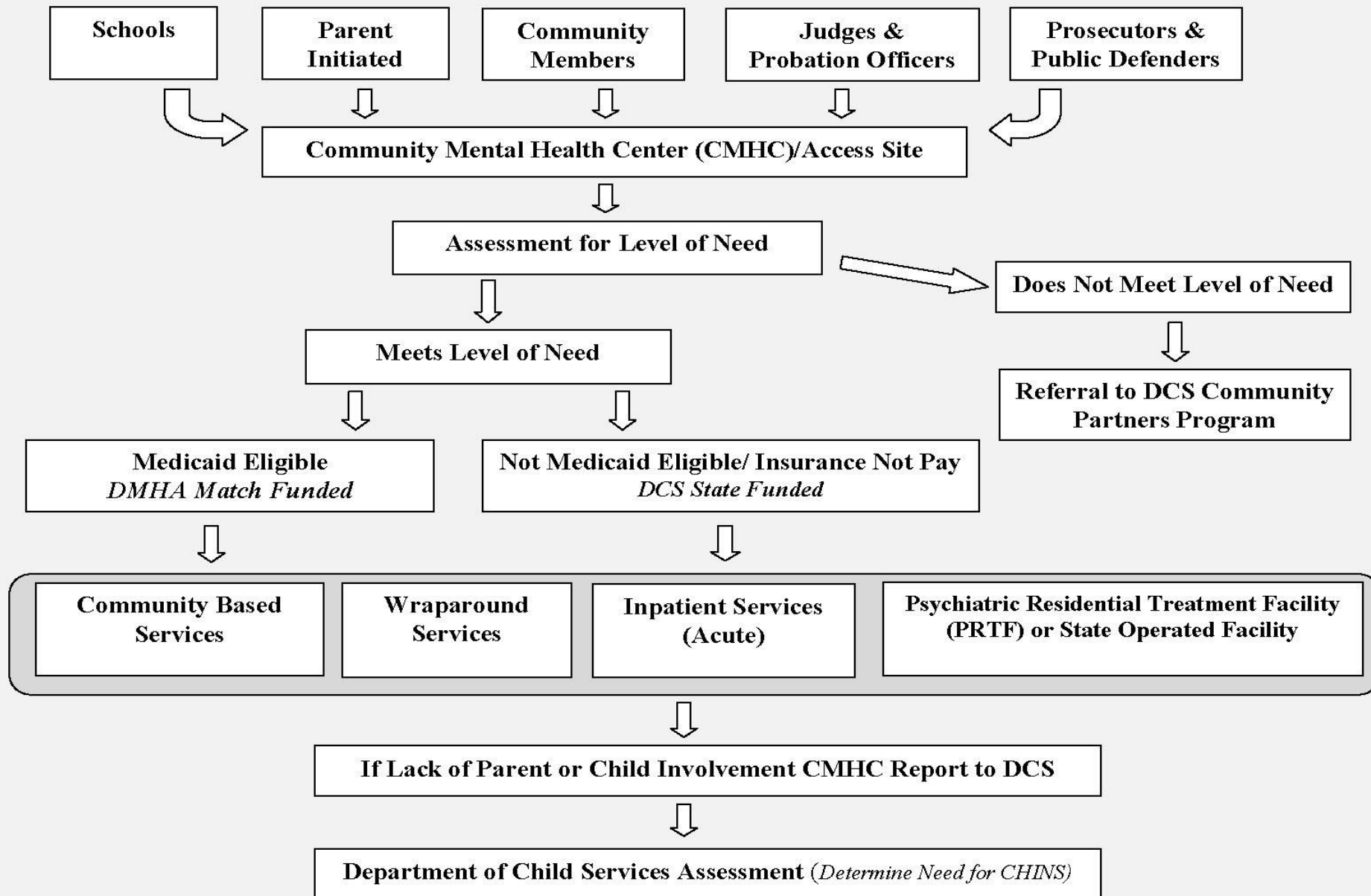
Children's Mental Health Pilot

- Families are referred to an Access Site for an assessment to determine eligibility for services.
- Those who meet eligibility criteria for services, but are not eligible for Medicaid, access services through DCS contract.

Eligibility for Pilot

- Target Group Eligibility
 - Child or adolescent age 6 through the age of 17.
 - Youth who is experiencing significant emotional and/or functional impairments that impact their level of functioning at home or in the community (e.g., seriously emotionally disturbed classification).
 - Not eligible for BDDS services.
 - Not eligible for Medicaid.
 - Meet needs based criteria: DSM-IV-TR diagnosis, dysfunctional behavior, or Family Functioning Support.

Proposed Process: Access to Children's Mental Health Services



Lack of Parental Involvement

- If...
 - the family needs services to maintain the safety of the child or other children;
 - the family is unwilling to accept offered services;
 - the family insists the child needs to be removed when the assessment indicates the child can be maintained at home with services.
- Then...
 - DCS will complete an assessment to determine if a case should be opened to obtain the intervention of the court and require the family to engage in services.

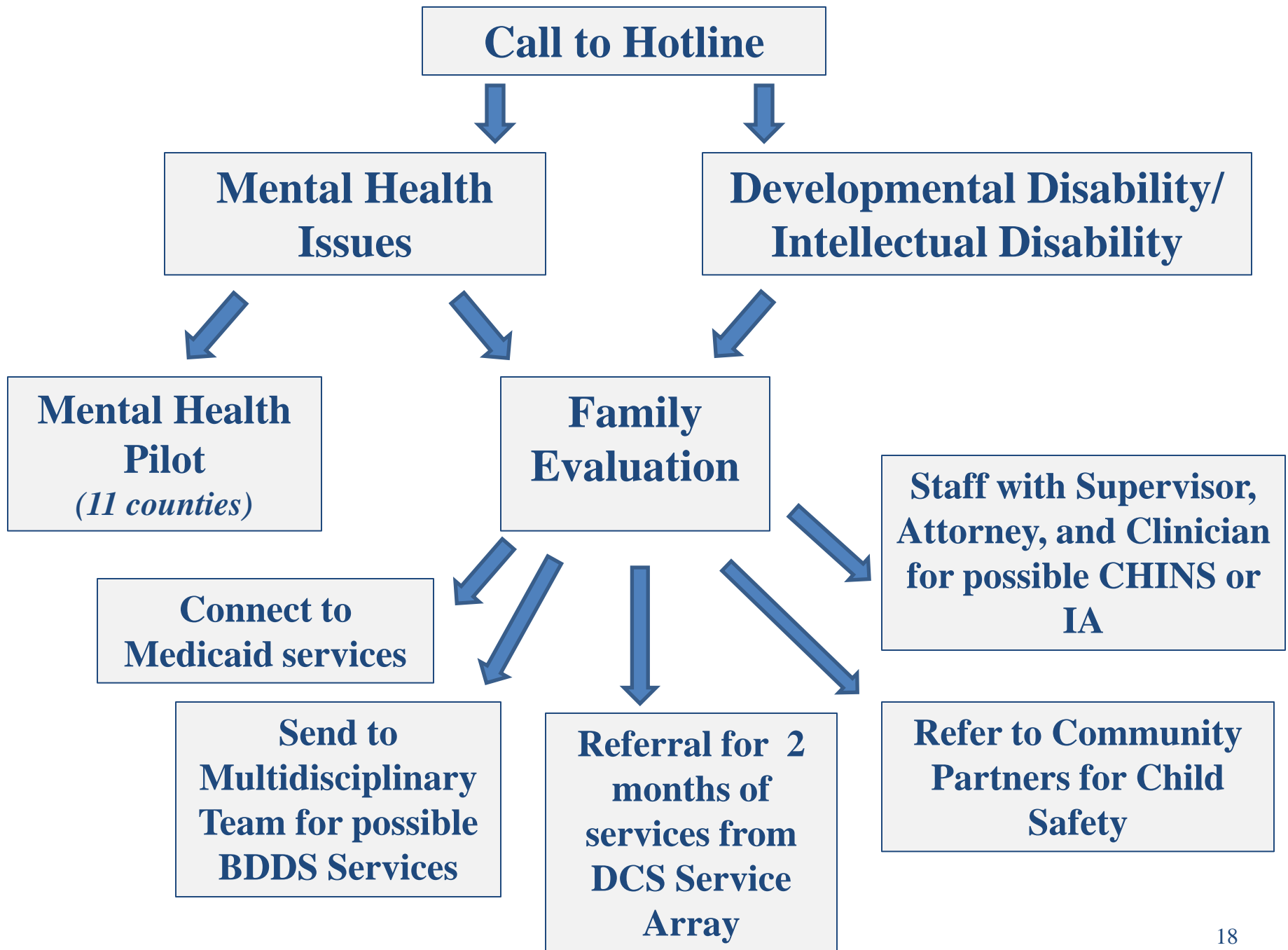


Mental Health Pilot Rollout

- November 19, 2012- Community Mental Health Center in Dearborn County
 - Serving Dearborn, Decatur, Ripley, Ohio, Switzerland and Franklin counties.
- January 22, 2013- Oaklawn
 - Serving St. Joseph and Elkhart county.
- March 24, 2013- Aspire
 - Serving Boone, Hamilton and Madison county.
- August 5, 2013- Bowen Center
 - Serving Kosciusko county.

Family Evaluations

- How do we serve children and families outside of the Mental Health Pilot counties?
 - DCS Family Evaluation
 - DCS will provide service access to these families when the child is determined to be a danger to him/herself or others and the family does not have the ability or resources to access the services needed.
- What is a family evaluation?
 - Evaluation to determine if services are needed in order to maintain the safety of the child or family.
 - Conducted by specially trained DCS Family Case Managers.
 - No allegations of child abuse or neglect.
 - It is NOT an assessment for abuse or neglect.





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New Staff & Hotline Offices: Update

July 31 , 2013

Doris Tolliver, DCS Chief of Staff



Hotline Offices

Implementation

- 2012 Study Committee Recommendations:
 - 50 new Family Case Manager Intake Specialists
 - 10 new Family Case Manager Supervisors
- \$2 million new funding in SFY 2014 - 2015 budget:
 - 23 new Family Case Manager (FCM) Intake Specialist
 - 6 new FCM Intake Specialist Supervisors
- Additional commitment:
 - 27 FCM Intake Specialists
 - 4 FCM Intake Specialist Supervisors

Implementation

- Regional Hotline Locations:
 1. Blackford County
 2. Lawrence County
 3. St. Joseph County
 4. Vanderburgh County

**All locations have not yet been finalized.*

Implementation

- Blackford County
 - 5 Family Case Manager Intake Specialists
 - 1 Family Case Manager Intake Specialist Supervisor
 - Located within a few miles of current DCS Local Office
- Lawrence County
 - 5 Family Case Manager Intake Specialists
 - 1 Family Case Manager Intake Specialist Supervisor
 - Co-located with another state agency

Implementation

- St. Joseph County
 - 20 Family Case Manager Intake Specialists
 - 4 Family Case Manager Intake Specialist Supervisors
 - Located in same building as DCS Local Office
- Vanderburgh County
 - 20 Family Case Manager Intake Specialists
 - 4 Family Case Manager Intake Specialist Supervisors
 - Proposed located in same building as DCS Local Office

Timeline



**All dates are approximate.*



New Field Staff

SFY 2014 - 2015 Budget

- SFY 2014- 2015 budget:
 - \$11 million for new field staff
 - 136 new FCM positions
 - 75 new FCM Supervisor positions
 - \$11 million
 - Salary increases for all DCS field staff beginning in November 2012
 - Increase base salary for FCM



Hiring

- Recruitment
 - Job fairs: 8 locations around the state
 - Open houses: 4 locations around the state
 - Continuous job posting
- Hiring as of July 1, 2013:
 - Hired 97 of 136 FCM positions
 - Hired 60 of 75 FCM Supervisor positions

Retention

- Retention projects:
 - Staff raises
 - August is DCS employee recognition month
 - Employee wellness initiatives

Questions?